



# Bulletin

Better Health

10/5/2016

Preparation for the Hurricane

## ***Attention: Preparation for the Hurricane!***

Due to the State of Emergency issued by Governor Scott, services for Better Health members related to Hurricane Preparedness, such as medications, diabetic supplies, respiratory supplies, wound supplies and home health services should be provided in a manner that will ensure continuity of care. In the event that supplies or visits are required from 10/4/16-10/10/16 that exceed previously approved quantities, please send information to Better Health precertification department for inclusion in the authorization.

***Our goal is to “simply”  
provide excellent  
service to our partners.***

### **Contact Us**

**Provider Services: (877) 915-0551**

**Eligibility Verification, Prompt # 1**

**Referrals and Authorizations, Prompt # 2**

**Claims Status, Prompt # 3**

**Provider Relations, Prompt # 4**

**Pharmacy Department, Prompt # 5**

**Email: [provideradministration@simplyhealthcareplans.com](mailto:provideradministration@simplyhealthcareplans.com)**