

## Patient Look-Up (PLU) Webinar!

The Patient Look-Up (PLU) service allows participating health care organizations and their affiliated users to query the medical records of other participating health care entities for individual patient data.

The PLU service is a “network of networks” that allows participating health care organizations and their affiliated users to query the medical records of other participating health care organizations for individual patient data. A patient’s consent is required before their records can be queried through the Florida Health Information Exchange (Florida HIE). Queries can be based on a patient’s name, date of birth, Social Security Number, and/or other patient demographics.

Join the webinar to learn how varied types of providers, from large health systems to small provider practices, can get

connected. Use the link below to register:

<https://attendee.gotowebinar.com/register/1887568268880484100>

### How to join the Webinar

Wed, Apr 20, 2016 10:00 AM - 10:30 AM EDT

1. Click the link to join the webinar at the specified time and date:

<https://global.gotowebinar.com/join/1887568268880484100/111495024>

2. Choose one of the following audio options:

If you prefer to use your phone, you must select "Use Telephone" after joining the webinar and call in using the numbers below.

United States (Toll-free): **1 866 952 8437**

- Access Code: 846-650-410
- Audio PIN: Shown after joining the webinar
- Webinar ID: 140-704-939

*Our goal is to “simply” provide excellent service to our partners.*

## Contact Us

Provider Services: (877) 915-0551

Eligibility Verification, Prompt # 1

Referrals and Authorizations, Prompt # 2

Claims Status, Prompt # 3

Provider Relations, Prompt # 4

Pharmacy Department, Prompt # 5

Email: [provideradministration@simplyhealthcareplans.com](mailto:provideradministration@simplyhealthcareplans.com)

## Frequently Asked Questions • • •

Where do I sign up?

- Use the link below to register:  
<https://attendee.gotowebinar.com/register/1887568268880484100>

Who can sign up?

- A valid legal Health Care Provider.

What is required when I sign up?

- Your name and email address

What information will I see?

- Learn how varied types of providers, from large health systems to small provider practices, can get connected.

How will it benefit me?

- Allows participating health care organizations and their affiliated users to query the medical records of other participating health care entities for individual patient data.

Who can I contract for more information?

- If you have further question you may contact:  
[Carrie.Gaudio@ahca.myflorida.com](mailto:Carrie.Gaudio@ahca.myflorida.com)

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